

Logbook

Licence Issues Relating To

The Clifton Pub

96 Clifton Hill

London NW8 0JT

27th May 2017 – 26th October 2017

INDEX

a. Statement	3
b. Notes – important points about this logbook	6
c. Summary of the entries by category	8
d. Totals by category	14
e. Details of the entries with evidence	15
f. Appendix 1 (list of the licence conditions that were breached)	105
g. Appendix 2 (3 rd party testimony)	108
h. Appendix 3 (the pub’s plan)	109
i. Appendix 4 (the pub’s boundaries – extract from the land registry	110

Logbook - Licence Issues Relating to The Clifton Pub

Clifton Hill is a quiet, narrow residential street in the St John's Wood conservation area. The residents have always enjoyed tranquillity and a peaceful quality of life, even when the former pub was operating. The previous pub owners respected these attributes and ensured that the residents were not affected by the operation of the business.

Since the opening of the Clifton Pub under new ownership in May 2017, however, there have been numerous verbal and written communications between the local residents and the owners, describing the problems that are affecting the residents' quality of life and the tranquillity of the street. This was done in attempt to resolve the issues directly with the owners of the pub in a friendly and neighbourly manner. The communications covered issues such as repeated intrusive noise from customers using the beer garden and the side road (which is not part of the pub's demise), multiple early deliveries from around 4 am and noisy crowds leaving the pub in the evening and at night.

Form the very beginning, whilst the pub was being re-designed (in 2016) as well as after it was open (in May 2017) the new owners made numerous promises and commitments to me and other residents with respect to the running and operation of the pub which they did not keep. Those commitments were requested, and promised, in order to ensure that the quality of life in the street would remain as it had been once the new pub became fully operational.

Deliveries outside of the allowed hours continued despite (i) the Council notifying the operators of the residents' complaints in this regard, and (ii) the operators' licensing lawyer saying in email correspondence that this will not happen again and saying that his clients promise that such activities will stop immediately and that they will stop using any supplier who delivers outside the hours permitted by the licence. From this logbook you will see that this is not the case. The owners of the pub were advised about early deliveries both verbally and in writing for several months but always strongly denied such activities ever occurred and chose to be in total denial about it.

Fifteen licence conditions have been breached on a regular basis. Several of these conditions occurred on the same day, and some occurred multiple times a day. A few of the breached conditions have been corrected, but all the others are still occurring despite written and verbal notifications by individual residents and the Residents Group to the owners of the pub. The Council's Noise Team and EHO department have also been made aware of these issues. The owners of the pub represented themselves to the residents and also to the Licensing Committee at the April 2016 hearing to be experienced and respectful pub operators especially within a residential environment. This has certainly not turned out to be the case at all.

Noisy drop offs and pick-ups from taxis, ubers and minicabs occur often, especially between 9 pm and 11:30pm. They impact the peace and quiet of the street and therefore the residents' quality of life. Taxis often park in the middle of the street to pick up very noisy customers who wait in the street or the side road, rather than inside the pub. The side road is not part of the pub's demise and it is clearly marked as not being part of the demise at the Land Registry.

Logbook - Licence Issues Relating to The Clifton Pub

As Clifton Hill was always a very quiet residential street (prior to the new pub opening in May 2017), a noise level that one might consider to be acceptable in one of London's busy areas (e.g. Soho, Camden Town, Oxford Street or King's Road, etc) cannot be considered to be an acceptable level in a street like Clifton Hill in the quiet backwaters of St John's Wood where background noise levels are very low.

The "steward" that the owners have occasionally and belatedly hired only in the past few weeks makes no difference whatsoever to the noise emerging from the beer garden. He takes no visible steps to actively quell noise or deal with noisy clientele in the beer garden or on the side road, or noisy clients when they leave the pub. It is as if he is not there. I also believe that recently this person's hours have in fact been *reduced*; he is now only on site for perhaps a few hours on only one day per week.

Since the opening of the pub in May 2017 "C zone" resident parking in Clifton Hill has become a problem. The customers of the pub occupy many of the resident parking bays till about 11:30 pm. Thus, no resident parking is available when returning home from work or after social outings in the evening.

I have only logged in this logbook the incidents that I am aware of and for which I have evidence (photographic or otherwise). As time progressed, the scale and extent of the breaches, and the affects they were having on my life, became more apparent. I therefore took it upon myself to look into the various breaches in further detail so that a comprehensive log could be created, backed up by supporting evidence. There were however further incidents, over and above those in my logbook, which I have not included only because I was unable to obtain supporting photographic evidence.

The purpose of this logbook is certainly not to force a closure the pub, but to bring to the attention of Westminster Council the repeated ongoing issues relating to the way that the pub is operating with respect to its written licence and the continuous problems relating to the outside area and especially the front beer garden, the side road, the rear of the pub and at times the people flowing onto Clifton Hill. This is after many failed attempts to resolve them directly with the pub owners, hoping that the owners will address and resolve the issues in order to protect our quality of life and the tranquillity in this small, and what used to be a very quiet, residential street. Instead the owners continued to refuse to accept the facts and be in denial. I believe that revising some of the existing conditions, tightening and clarifying some of them and introducing new conditions and restrictions is necessary to resolve the regular breaches of numerous conditions and return the street back to one where the residents once again enjoy a quality of life and tranquillity which we deserve.

It is my opinion that, in order to have the pub operating without causing deterioration in the quality of life in Clifton Hill, the Licensing Committee should consider the following:

- 1) Close the beer garden no later than 8 pm.
- 2) After 6 pm Monday to Friday and all day on week-ends and public and national holidays – the beer garden can only be used by clientele who buy "substantial food" (and this should exclude snacks and starters).

Logbook - Licence Issues Relating to The Clifton Pub

- 3) The sale, serving and consuming of food, alcohol and beverages must be within the **red boundary** of the pub as marked on the licensing plan submitted to Westminster by the owners.
- 4) Limit the number of people in the beer garden to 24. This is the number that appears in the Key on the licence plan which the owners submitted to Westminster.
- 5) Requiring the operators to take active steps to prevent customers from using any areas which are non-licensed (outside the red boundary), for example the side road, the rear of the pub and on Clifton Hill. This will hopefully reduce noise nuisance from customers who have been gathering, drinking, smoking, waiting in the street for taxis etc.
- 6) Have an SIA steward on site during the following hours: Mon - Fri from 6pm to closing time; Sat – Sun and public and national holidays: all day from opening to closing.

Clear and detailed instructions should be provided to the SIA steward, including but not limited to noise control, gathering on Clifton Hill and the side road, to properly police leavers and arrivals.

- 7) Clauses 10, 11, 13 & 34 in the licence require clarification. In particular clause 13 is a problematic clause as noise generated from the premises might not be considered a nuisance in Oxford Street but has had severe effects in Clifton Hill, a narrow, quiet residential street.
- 8) In order to clarify condition 35, a specific condition to state that food shall not be prepared, heated or cooked (by BBQ grill or otherwise) in the outside area of the premises, ie external to the four walls of the premises building. This clarification will have the effect of preventing odour and noise nuisance outside.
- 9) Opening hours on all public and national holidays should be the same as Sundays (12 noon to 11 pm), and deliveries and rubbish collections on public and national holidays should be similarly restricted to current Sunday timings, ie no deliveries/rubbish collections between 10 pm and 9 am.

NOTES ON LOGBOOK

- 1) The clock on the CCTV camera of the photographic evidence was not changed to summer time until Monday 19 June 2017. Thus, the difference between the time in the description and the time stamped on the relevant photo between 26 May and 19 June 2017 is one hour.
- 2) Annex 3 Clauses 10 and 11, regarding prominent signs: These were breached every day from the opening of the restaurant. To avoid a daily repeat of the same entry in this logbook, I have only stated this issue in this note. Clause 10 was corrected around the middle of June 2017 following a letter sent by the Residents Group to the owners of the pub on the 19th June 2017. Clause 11 was corrected two months later on 5th August 2017 after it was raised by the Residents Group in a meeting with the pub owners on that day. Sadly the signs have no impact and/or they are not even seen, or paid attention to, after dark.
- 3) The introduction of six large umbrellas on the 2nd August 2017 in the beer garden has blocked the pub's CCTV cameras and therefore is a breach of Licence Condition Annex 3 Clause 16 which states that: "All entry and exit points and the outside area will be covered enabling frontal identification of every person entering in any light condition". This breach occurred on a daily and continuous basis until the 25th August 2017 when the umbrella located directly under the relevant CCTV camera was removed.




Due to the location of the camera and the other five umbrellas, how do we know if it meets the licence condition because the camera still has only a limited view?

- 4) In the Licence, Annex 3 Clauses 22 and 31 are identical, duplicate conditions. In this logbook Clause 22 has been used, and Clause 31 has been ignored.
- 5) Annex 3 Clause 19 requires that the pub will keep an up to date "Incident Logbook". The entries should include among others "any complaints received concerning crime and disorder" and "any visit by a relevant authority or emergency service". There were many calls from several local residents about disturbances from the pub, as well as noise officers' visits and, according to the pub owners, a visit from the police reviewing their CCTV system. I suggest that the Licensing Committee is shown a copy of the owners' incident book.
- 6) Annex 3 Clauses 30 and 34 of the licence have been breached from the day the pub was opened, regularly on a daily basis. I have never seen any supervision of smokers, or leavers for that matter, at any time and especially in the evening where, on many occasions, smokers were loud and disturbing. At times, they are seen walking on Clifton Hill outside the premises, smoking and speaking loudly on their mobile phones. This clause has been breached a multitude of times since the pub opened. Furthermore, on a regular basis people smoke at the rear of the building after 10pm, and this is also outside the designated smoking area.


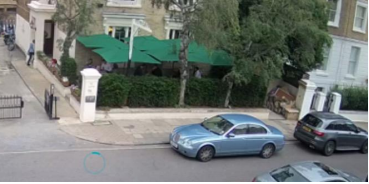

Logbook - Licence Issues Relating to The Clifton Pub

- 7) The information provided in this logbook has been prepared to the best of my knowledge and belief with a view to providing a factually accurate and objective log of licensing issues at the Clifton Pub, and the entries in this logbook are based on my understanding and interpretation of the Licence.





SUMMARY OF ENTRIES BY CATEGORY

Sample Evidence	Summary of Entries
	<p>Licence Conditions Licence Part 1 (opening hours)</p> <p>21-7-17 11:44</p>
	<p>Licence Conditions Annex 3 Clause 10 (prominently displayed of smoking signs)</p> <p>From opening day till Middle of June 2017</p>
	<p>Licence Conditions Annex 3 Clause 11 (prominently displayed of Quiet signs)</p> <p>From the opening day till 5th August 2017</p>


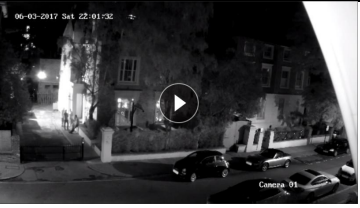

Logbook - Licence Issues Relating to The Clifton Pub

Sample Evidence	Summary of Entries				
	<p>Licence Conditions Annex 3 Clause 13 (noise)</p> <p>26-5-17 5 pm 27-5-17 6 pm 3-6-17 6:42 am 3-6-17 6:47 am 3-6-17 11:01 pm 6-6-17 6:07 am 7-6-17 11:27 pm 9-6-17 6:30 pm 9-6-17 6:57 pm</p>	<p>9-6-17 7:02 pm 9-6-17 9:26 pm 9-6-17 11:22 pm 11-6-17 10:24 pm 18-6-17 7:41 pm 24-6-17 7:40 pm 25-6-17 6:48 pm 1-7-17 9:45 pm 5-7-17 10:17 pm 6-7-17 6 pm 6-7-17 9 pm 7-7-17 6:41 pm 8-7-17 8:17 pm</p>	<p>15-7-17 6:51 pm 15-7-17 9:47 pm 15-7-17 10:20 pm 15-7-17 11:35 pm 16-7-17 5:32 pm 19-7-17 6:30 pm 25-7-17 7:15 am 29-7-17 10:55 pm 1-8-17 7:48 am 4-8-17 8:15 pm 4-8-17 8:55 pm 4-8-17 9:32 pm</p>	<p>5-8-17 5:15 pm 6-8-17 4:12 am 13-8-17 3 pm 15-8-17 7:41 am 17-8-17 11:18 pm 21-8-17 10:06 pm 24-8-17 4:53 am 24-8-17 9:18 pm 25-8-17 8:46 pm 27-8-17 5:45 am 30-8-17 7:30 pm 1-9-17 8 pm</p>	<p>2-9-17 5:38 am 2-9-17 7:42 pm 3-9-17 6:18 am 9-9-17 6:00 pm 22-9-17 6:42 pm</p>
	<p>Licence Conditions Annex 3 Clause 16 (CCTV)</p> <p>From the 2-8-17 till 24-8-17 (Note: one of the umbrellas was removed to allow better view for the camera but it seems that the rest of the umbrellas still do not allow full view as required.)</p>				
	<p>Licence Conditions Annex 3 Clause 22 (litter)</p> <p>15-6-17 10 am 2-7-17 6:17 pm</p>				



Logbook - Licence Issues Relating to The Clifton Pub

Sample Evidence	Summary of Entries
	<p>Licence Conditions Annex 3 Clause 24 (usage of the Beer garden after 10pm)</p> <p>13-8-17 11:03 pm</p>
	<p>Licence Conditions Annex 3 Clause 25 (Serve or order through window)</p> <p>27-5-17 12:01 pm</p>
	<p>Licence Conditions Annex 3 Clause 26 (Doors & Windows close from 9pm)</p> <p>26-5-17 11:23pm 2-7-17 9:21 pm 14-7-17 9:04 pm</p>
	<p>Licence Conditions Annex 3 Clause 28 (Drinking outside after 10pm)</p> <p>25-10-17 10:04 pm</p>

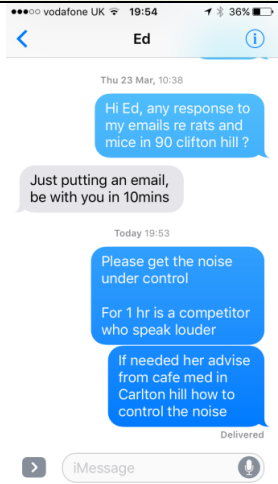

Logbook - Licence Issues Relating to The Clifton Pub

Sample Evidence	Summary of Entries					
 <p>10-14-2017 Sat 22:10:21 Camera 01</p>	<p>Licence Conditions Annex 3 Clause 29 (more than 5 smokers)</p> <p>14-10-17 10:10 pm</p>					
 <p>06-03-2017 Sat 22:01:32 Camera 01</p>	<p>Licence Conditions Annex 3 Clause 30 (smoking outside the designated area)</p>	<p>3-6-17 11:01 pm 21-6-17 10:15 pm 1-7-17 10:25 pm 15-7-17 10:20 pm 21-7-17 10:20 pm 29-7-17 10:55 pm</p>	<p>2-8-17 11:02 pm 2-8-17 11:07 pm 17-8-17 10:22 pm 17-8-17 10:33 pm 17-8-17 11:10 pm 18-8-17 10:15 pm 25-8-17 10:16 pm</p>	<p>25-8-17 10:39 pm 25-8-17 10:56 pm 26-8-17 10:17 pm 26-8-17 10:10 pm 26-8-17 10:35 pm 7-10-17 10:27pm 11-10-17 11:05 pm</p>	<p>12-10-17 10:28 pm 14-10-17 10:10 pm 14-10-17 10:13 pm 14-10-17 10:20 pm 14-10-17 11:17 pm 16-10-17 10:24 pm 25-10-17 10:04 pm 26-10-17 10:19 pm</p>	
	<p>Licence Conditions Annex 3 Clause 32 (Rubbish collection outside the allowed hours)</p> <p>25-7-17 7:45 am 1-8-17 7:48 am 15-8-17 7:41 am</p>					

Logbook - Licence Issues Relating to The Clifton Pub

Sample Evidence	Summary of Entries				
	<p>Licence Conditions Annex 3 Clause 33 (Deliveries outside of the allowed hours)</p>	<p>8-6-17 6:09 am 14-6-17 6:25 am 24-6-17 5:03 am 12-7-17 5:15 am 14-7-17 5:07 am 15-7-17 5:12 am 16-7-17 6:57 am 17-7-17 6:57 am 17-7-17 10:14 pm 20-7-17 5:21 am</p>	<p>22-7-17 5:04 am 25-7-17 4:56 am 27-7-17 5:03 am 29-7-17 5:04 am 29-7-17 5:08 am 31-7-17 6:45 am 1-8-17 5:04 am 2-8-17 6:46 am 3-8-17 4:57 am 4-8-17 7.08 am 5-8-17 4:57 am</p>	<p>6-8-17 4:12 am 8-8-17 4:57 am 9-8-17 6:59 am 10-8-17 4:51 am 12-8-17 4:56 am 15-8-17 5:06 am 17-8-17 5:04 am 19-8-17 4:55 am 21-8-17 7:05 am 22-8-17 5:01 am 24-8-17 4:53 am 26-8-17 5:16 am 27-8-17 5:45 am 29-8-117 4:55 am</p>	<p>1-9-17 5:05 am 1-9-17 7:27 am 2-9-17 5:38 am 3-9-17 6:18 am 4-9-17 6:54 am 5-9-17 4:34 am 8-9-17 6:18 am 19-9-17 6:04am 23-9-17 5:59 am 26-9-17 6:52 am 3-10-17 7:34 am 6-10-17 00:05 am 12-10-17 7:07 am</p>
	<p>Licence Conditions Annex 3 Clause 34 (Smoking unsupervised after 10pm)</p>	<p>3-6-17 11:01 pm 21-6-17 10:15 pm 1-7-17 10:25 pm 15-7-17 10:20 pm 21-7-17 10:20 pm 29-7-17 10:55 pm</p>	<p>2-8-17 11:02 pm 2-8-17 11:07 pm 17-8-17 10:22 pm 17-8-17 10:33 pm 17-8-17 11:10 pm 18-8-17 10:15 pm 25-8-17 10:16 pm 25-8-17 10:39 pm 25-8-17 10:56 pm</p>	<p>26-8-17 10:17 pm 26-8-17 10:10 pm 26-8-17 10:35 pm 7-10-17 10:27 pm 7-10-17 10:34 pm 11-10-17 11:05 pm 12-10-17 10:28 pm 14-10-17 10:10 pm 14-10-17 10:13 pm 14-10-17 10:20 pm</p>	<p>14-10-17 11:17 pm 25-10-17 10:04 pm 26-10-17 10:19 pm</p>

Logbook - Licence Issues Relating to The Clifton Pub



Sample Evidence	Summary of Entries	
	<p>Communication (emails, texts & calls) with Westminster and/or the Robson Brothers and/or Adam Gostyn</p> <p>27-5-17 29-5-17 Advert on Twitter. This is in clear contradiction to the formal Minutes of the Licensing Hearing of 21.04.16 8-6-17 19-6-17 28-6-17 16-7-17 17-7-17</p>	<p>18-7-17 5-8-17 25-8-17 29-8-17 30-8-17</p>
	<p>Minicab/Taxi/Uber collection</p> <p>27-5-17 6 pm 15-7-17 9:47 pm</p>	

Logbook - Licence Issues Relating to The Clifton Pub



TOTALS BY CATEGORY

Breaches	Total	May	Jun	Jul	Aug	Sep	Oct
Breach of the Licence Conditions - Licence Part 1	1	0	0	1	0	0	0
Breach of the Licence Conditions - Annex 3 Clause 10 (smoking signs)	21	5	16	0	0	0	0
Breach of the Licence Conditions - Annex 3 Clause 11 (Quiet sign)	71	5	30	31	5	0	0
Breach of the Licence Conditions -Annex 3 Clause 13 (noise)	51	2	14	14	15	6	0
Breach of the Licence Conditions -Annex 3 Clause 16 (CCTV)	23	0	0	0	23	0	0
Breach of the Licence Conditions -Annex 3 Clause 22 (litter)	2	0	1	1	0	0	0
Breach of the Licence Conditions -Annex 3 Clause 24 (Beer garden after 10pm)	1	0	0	0	1	0	0
Breach of the Licence Conditions -Annex 3 Clause 25 (Serve via window)	1	1	0	0	0	0	0
Breach of the Licence Conditions - Annex 3 Clause 26 (Doors & Windows)	3	1	0	2	0	0	0
Breach of the Licence Conditions -Annex 3 Clause 28 (Drinking outside after 10)	1	0	0	0	0	0	1
Breach of the Licence Conditions -Annex 3 Clause 29 (over 5 smokers supervised)	1	0	0	0	0	0	1
Breach of the Licence Conditions - Annex 3 Clause 30 (smoking outside allowed area)	28	0	2	4	12	0	10
Breach of the Licence Conditions - Annex 3 Clause 32 (Rubbish collection)	3	0	0	1	2	0	0
Breach of the Licence Conditions - Annex 3 Clause 33 (Deliveries)	56	0	11	13	19	10	3
Breach of the Licence Conditions -Annex 3 Clause 34 (Smoking supervised)	28	0	2	4	12	0	10
Communication (emails, texts & calls) with Westminster and/or the Robsons	12	2	3	3	4	0	0
Minicab/Taxi/Uber collection	2	1	0	0	0	0	0
TOTALS	305	17	79	75	93	16	25


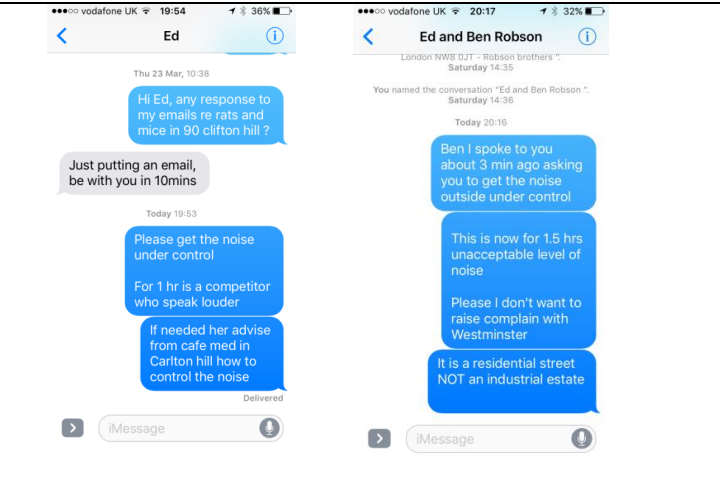
Logbook - Licence Issues Relating to The Clifton Pub

Date	Time	Description	Supporting Evidence & Communications	Breach
MAY 2017				
Friday 26 May	5 pm	<p>Noise between 5pm till 9pm from people in the beer garden and the side road speaking and laughing extremely loudly, shouting at times and intruding into my living room, being disturbed and affecting my living standards. It makes it impossible to have dinner and a pleasant evening at home even after shutting the windows. With open windows it was a nightmare.</p> <p>No prominently signs to be quiet or showing smoking area are displayed anywhere as required in the Licence.</p>		Breach of the Licence Conditions Annex 3 Clause 13
Friday 26 May	11:23 pm	<p>The front door is open after 9pm</p> <p>The licence states that all doors and windows should be shut by 9pm</p>		Breach of the Licence Conditions Annex 3 Clause 26





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<p>Saturday 27 May</p>	<p>12:01 pm</p>	<p>Ordering through front window is in Breach of the licence.</p> <p>The licence forbids the ordering or serving of food or drinks through the windows.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 25</p>
<p>Saturday 27 May</p>	<p>6 pm</p>	<p>Noise between 6pm till 9pm of people in the beer garden and the side road speaking very loudly, shouting at times, and intruding into my living room, even with shut window.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



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<p>Saturday 27 May</p>	<p>6 pm</p>	<p>Minicabs blocking the road (extract from video) despite plenty of free space to park.</p>		<p>Minicab-taxi-uber pickup</p>
<p>Saturday 27 May</p>	<p>7:53 pm</p>	<p>7:53pm to 9 pm, when raising the noise issue on the telephone and via text communication with either Ed or Ben Robson, their response on the phone was <i>“people are having a good time it is not noisy”</i>. The noise could be easily heard in front of no. 76, 10 buildings away, and further.</p> <p>Despite the communication with the Robsons the noise continued and got even louder from the people in the beer garden who in my opinion were extremely drunk.</p>		<p>Communication</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Monday 29 May</p>		<p>The pub operators confirmed that they would under no circumstances promote the pub to Lord's cricket ground spectators on match days. This is in the formal Minutes of the Licensing Hearing of 21.04.16.</p> <p>This advertising to Lord's cricket ground spectators, by the pub's Twitter account, is a Breach.</p> <p>In the age of multimedia, such an advert needs to be sent only once and it stays out there forever and is then re-distributed (re-tweeted) on a daily basis without the ability to stop it.</p> <p>In the last Lord's series (recently) the pub was full with cricket spectators making a huge amount of noise.</p>	  	<p>Communication</p>
JUNE 2017				
<p>Thursday 1 June</p>	<p>7:37 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 3 June</p>	<p>6:42 am</p>	<p>Noisy delivery before 9am banging the door, disturbing the weekend morning.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Saturday 3 June</p>	<p>6:47 am</p>	<p>Noisy delivery before 9am banging the door. Again disturbing the weekend morning.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>



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<p>Saturday 3 June</p>	<p>11:01 pm</p>	<p>Smoking after 10pm outside the designated area. The condition was imposed to control noise at late hours. This type of breach occurs often and leads to noise.</p> <p>The pub operators made no attempt to stop it.</p> <p>The noise was reported to Westminster and the issue was logged with Westminster Noise Team. Reference number: 17/17186/ENNS45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
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<p>Monday 5 June</p>	<p>5:08 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Monday 5 June</p>	<p>6:17 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



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<p>Tuesday 6 June</p>	<p>6:07 am</p>	<p>Delivery before 8am</p> <p>Truck's door banging early in the morning.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Wednesday 7 June</p>	<p>5:04 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 7 June</p>	<p>6:14 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Wednesday 7 June</p>	<p>11:27 pm</p>	<p>Group of about 10 people gathering outside the pub on Clifton Hill speaking very loudly which woke me up.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Thursday 8 June</p>		<p>The Residents Group had face-to-face meetings with Ed and Ben Robson and Adam Gostyn, the owners/operators of the pub and raised all the problems concerning the pub</p>		<p>Communication</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 8 June</p>	<p>6:09 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Friday 9 June</p>	<p>6:30 pm</p>	<p>Noise of people in the beer garden getting worse as time progresses. The speaking is getting louder, screaming and shouting at times. Trying to read in my living room which faces Clifton Hill and it is impossible to concentrate as the noise level is intrusive and disturbing. It is impossible to relax at home, not even to read a book. Too hot today to shut the window so the only choice is having fresh air but having to hear high levels of noise coming from the beer garden.</p> <p>It seems that the only way to overcome this is to shut the window and put the TV on. Surely this is not right.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>

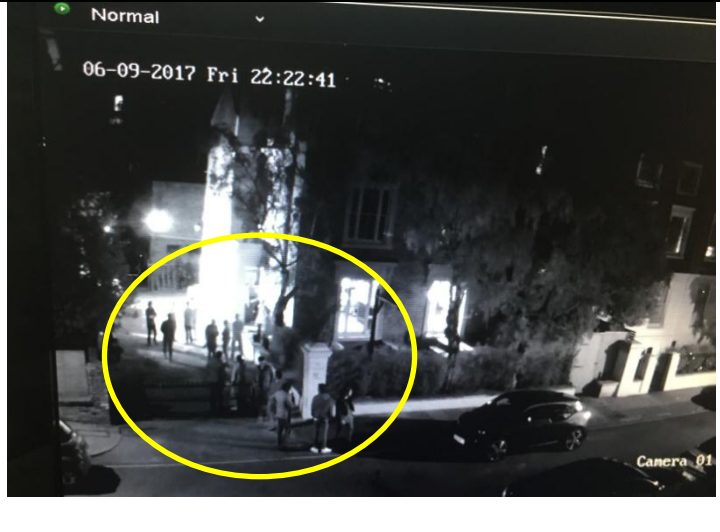

Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 9 June</p>	<p>6:57 pm</p>	<p>Getting nosier from people in the beer garden and the side road, at times their voices are so loud that I can hear it even when the windows are shut and the TV is on. Very frustrating and making life at home very unpleasant.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Friday 9 June</p>	<p>7:02 pm</p>	<p>The noise from people in the beer garden and side road is getting worse and more frequent.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 9 June</p>	<p>9:26 pm</p>	<p>Drinking and smoking in side road, making lots of noise. Again making it unpleasant and impossible to sit and enjoy a nice and quiet evening at home.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Friday 9 June</p>	<p>11:22 pm</p>	<p>People leaving the pub and gathering outside on Clifton Hill speaking and laughing in a very loud and disturbing way which was heard in my home at this late hour of the night</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



Logbook - Licence Issues Relating to The Clifton Pub

			 <p>Normal 06-09-2017 Fri 22:22:41 Camera 01</p>	
<p>Sunday 11 June</p>	<p>10:24 pm</p>	<p>Customers of the pub, leaving late at night, shouting and waking me up</p>	 <p>Digital Zoom 06-11-2017 Sun 21:54:00 Camera 01</p>	<p>Breach of the Licence Conditions Annex 3 Clause 13</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 14 June</p>	<p>6:25 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Thursday 15 June</p>	<p>10 am</p>	<p>Rubbish on the street Clifton Hill from previous evening's collection. The pub operators passed by it and did nothing till one of the neighbours insisted that they deal with it</p> <p>The issue was logged with Westminster Noise Team. Reference number: 1513345</p> <p>Surely the pub's operators, as specified in the Pub's Licence, should care about the street and its appearance throughout the day especially in front of their venue and would not want smelly rubbish on the street in front of their pub. However, the operators ignored it until they were embarrassed into action. This is irresponsible behaviour and in breach of the Licence which badly affects our street and its image.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 22</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Sunday 18 June</p>	<p>7:41 pm</p>	<p>Even on the weekend we cannot have a quiet day at home. Today (Sunday) a small group of guests at the pub seated in the beer garden are very noisy. The staff passed by them several times and said nothing.</p> <p>My weekends have become a nightmare. Even on a Sunday I cannot have a quiet day and enjoy my home.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Monday 19 June</p>		<p>The CCTV Clock was moved forward by 1 hour to summer time.</p>	<p>All the photographic evidence from today shows the correct time.</p>	
<p>Monday 19 June</p>		<p>Letter was emailed to the owners/operators of the pub, copying Westminster Noise Team, listing the Residents Group's concerns such as noise, breaches etc.</p>		<p>Communication</p>
<p>Wednesday 21 June</p>	<p>10:15 pm</p>	<p>Smoking after 10pm outside the designated area. The condition was imposed to control noise at late hours. This type of breach occurs often and leads to noise.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>



Logbook - Licence Issues Relating to The Clifton Pub

				
Saturday 24 June	5:03 am	Delivery before 9am The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.		Breach of the Licence Conditions Annex 3 Clause 33

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 24 June</p>	<p>7:40 pm</p>	<p>Noisy customers in the beer garden making intrusive noise and it is unpleasant to sit at home with open windows. I can't even open the window a little bit for fresh air without being affected by the noise.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Sunday 25 June</p>	<p>6:48 pm</p>	<p>Very noisy customers at a table in the beer garden by the front window. Pub owners passed several times and said nothing to them. This is a quiet street and it has become an almost daily nightmare to sit at home with open windows during this summer without suffering from the noise.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Wednesday 28 June</p>		<p>The Residents Group had a face to face meeting with Ed and Ben Robson, the owners/operators of the pub, and raised all the problems concerning the pub, using the letter from the 19th June as an agenda</p>		<p>Communication</p>



Logbook - Licence Issues Relating to The Clifton Pub

JULY 2017				
Saturday 1 July	10:25 pm	<p>The licence permits up to 5 people to smoke in a designated marked area after 10pm. The individual on the phone is smoking after 10pm outside the designated area.</p> <p>Smokers stubbing out cigarettes on the wall of a neighbour's home (no. 98) and then throwing the cigarette on to Clifton Hill.</p>	 	<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 1 July</p>	<p>9:45 pm</p>	<p>Our road was extremely busy and felt more like a noisy high street rather than our residential street. There was no parking to find and people were honking horns and driving with open windows whilst playing music very loud.</p> <p>The noise died down around 10-10:30pm</p> <p>This is not King's road or Oxford Street and the impact of the noise originating from the pub's beer garden badly affects many of the residents who leave nearby.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/20749/ENC45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Sunday 2 July</p>	<p>6:17 pm</p>	<p>Employee of the pub emptying foul liquid onto the street.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 22</p>

Logbook - Licence Issues Relating to The Clifton Pub

				
Sunday 2 July	9:21 pm	<p>The front door is open after 9pm</p> <p>The licence states that all doors and windows should be shut by 9pm</p>		Breach of the Licence Conditions Annex 3 Clause 26
Wednesday 5 July	10:17 pm	<p>Very noisy in my bedroom (<i>back of the property, the same side as the pub's conservatory which looks on to the back of my property</i>).</p> <p>Noise emerging from the conservatory makes it impossible for me to fall asleep,</p>	<p><i>No photo evidence could be provided as this incident relate to noise that was originated from the pub's conservatory which is located in the back of the proprty</i></p>	Breach of the Licence Conditions Annex 3 Clause 13

Logbook - Licence Issues Relating to The Clifton Pub

		<p>adding unnecessary stress and aggravation to my life.</p> <p>In the history of this pub I never used to hear noise from the conservatory. Either the conservatory doors are open or else a window in the conservatory is open. There is no other logical explanation.</p>		
Thursday 6 July	6 pm	<p>Very noisy between 6pm till 6:40pm from small group of customers in the beer garden speaking very loudly and shouting. It is like there is a competition to see who can shout the loudest.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
Thursday 6 July	9 pm	<p>People drinking and smoking on side road and using neighbour's (no. 98) wall as a table.</p> <p>Again a very intrusive and disturbing night; the noise makes it a frustrating time to be at home and impossible to relax after a long working day. This regular, uncontrolled noise is badly affecting the quality of my life, and the tranquillity of the neighbourhood.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 7 July</p>	<p>6:41 pm</p>	<p>Called Westminster's noise team because of non-stop very loud noise from the beer garden since 6pm.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 12/21316/ENRE45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Saturday 8 July</p>	<p>8:17 pm</p>	<p>People in the beer garden are very noisy, drinking and smoking on side road and using neighbour's (no. 98) wall as a table.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 12 July</p>	<p>5:15 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Friday 14 July</p>	<p>5:07 am</p>	<p>Delivery before 8am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 12/22260/ENNS45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 14 July</p>	<p>9:04 pm</p>	<p>The licence states that all doors and windows should be shut by 9pm.</p> <p>The door is open after 9pm.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 26</p>
<p>Saturday 15 July</p>	<p>5:12 am</p>	<p>Delivery before 9am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 15 July</p>	<p>6:51 pm</p>	<p>From 6:30 pm till 9:30 pm bursts of intrusive loud voices and extremely loud laughter originating from a small group in the front garden of the pub. This got worse between 7:30pm till 9:15pm</p> <p>The landlords, their staff and management were in and out of the front garden, smiling to the guests and said nothing.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Saturday 15 July</p>	<p>9:47 pm</p>	<p>Very noisy between 6pm till 9:47pm caused by pub customers in the street waiting for taxi/Uber pick-ups. They were dancing, singing and shouting at 9:47pm.</p> <p>Was really bad today.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p> <p>Minicab-taxi-uber pickup</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 15 July</p>	<p>10:20 pm</p>	<p>Smoking after 10pm outside the designated area. The condition was imposed to control noise at late hours. This type of breach occurs often and leads to noise.</p> <p>At 10:20pm a group of people were shouting whilst waiting for an Uber.</p> <p>At 11:34 pm small group of pub customers standing in front of the pub speaking loudly. This is a very quiet street and such noise levels at this time of the night can easily be heard from a long distance.</p> <p>The noise issues continue to badly affect my quality of life and for the first time, due to the repeated noise level and disturbances I have started to think about moving. This is not right.</p> <p>Even in the previous life of the pub the noise level was never so bad and it never occurred so frequently.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 15 July</p>	<p>11:35 pm</p>	<p>Loud speaking and laughing after customers leaving the pub, standing in front of and then sitting on the front small wall in Clifton hill. They have woken me up but sadly the pub's management did not address this behaviour.</p> <p>This went on for a while and then they left.</p> <p>This kind of disturbance should never be allowed to happen, especially with the apparent years of experience of running a pub in a residential area that the owners claimed they have.</p> <p>This is not an industrial or commercial street, but a small residential street where the peace & quiet, tranquillity and quality of life is being continually disrupted.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Sunday 16 July</p>	<p>6:57 am</p>	<p>Delivery before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p> <p>This happens regularly, even on weekends, and today is a Sunday.</p>	 	<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Sunday 16 July</p>	<p>5:32 pm</p>	<p>Very noisy between 5:32pm till 9:30pm from a table of customers in the beer garden next to the window, near to no. 94. The staffs are doing nothing to stop the noise despite another neighbour in the street going over to the pub from their house to ask the operators to deal with the terrible noise.</p> <p>This did not help and the noise continues and got much worse.</p> <p>Another weekend has been destroyed by the noise from the pub.</p>	 	<p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Sunday 16 July</p>	<p>12:03 pm</p>	<p>I wrote to Mr Patrick Bangura from the Noise team and copied the Westminster noise team, advising them of the noisy early deliveries.</p>	<p>Dear Patrick</p> <p><i>.....further more this morning 16th July 2017, around 6:45-:6:5 am they pub received delivery which wake me up. This early morning deliveries, normally around 5am, become a regular disturbing routine.....”</i></p>	<p>Communication</p>
<p>Monday 17 July</p>	<p>6:57 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Monday 17 July</p>	<p>4:40 pm</p>	<p>Summary of call with Westminster noise officer</p>	<p>The officer called within 30 min after I logged the call. I detailed for him the issues as follows :</p> <ol style="list-style-type: none"> 1) early delivery breaches at around 5am 2) delivery on Sunday at around 6:50 am 3) noisy motorbike belonging to one of the people who works in the pub, speeding through the street. The exhaust pipe sounds like someone drilled a hole in it to make it sound nosier. 4) noisy table from 5pm till around 9:15pm. The table was 	<p>Communication</p>

Logbook - Licence Issues Relating to The Clifton Pub

			<p>located at the end of the beer garden next to the window.</p> <p>5) another neighbour spoke to the Robsons but it did not help and the noise got worse after 7:30.</p> <p>6) Ben Robson and a staff member were in and out of the garden very often but did nothing to stop the noise.</p> <p>7) this is a regular incident and it is getting worse, making it impossible to sit at home with open windows.</p> <p>8) the officer advised not to hesitate and call every time that there is a noise issue. He explained that all calls would be logged.</p> <p>9) I also advised him of late night noisy groups of people waiting for ubers/taxis.</p> <p>10) staff leaving the pub speaking loudly around midnight.</p>	
<p>Monday 17 July</p>	<p>10:14 pm</p>	<p>Delivery after 10pm. The licence does not allow deliveries after 10 pm.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>


Logbook - Licence Issues Relating to The Clifton Pub

				
Tuesday 18 July		The Residents Group had a face to face meeting with Ed and Ben Robson and Adam Gostyn, the owners/operators of the pub, and raised all the problems concerning the pub, using the letter from the 19 th June as an agenda plus new issues.		Communication
Wednesday 19 July	6:30 pm	<p>Noisy between 6:30pm till 9pm at times from customers of the pub in the beer garden. I had to shut the windows to achieve some level of peace and quiet.</p> <p>The bursts of very loud talking and very loud laughing were very disturbing. Staff members did nothing about it.</p>		Breach of the Licence Conditions Annex 3 Clause 13

Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 20 July</p>	<p>5:21 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Friday 21 July</p>	<p>10:20 pm</p>	<p>Smoking after 10pm outside the designated area.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 21 July</p>	<p>11: 44 pm</p>	<p>People leaving the pub after the designated closing hour of the premises (11:30pm).</p> <p>They got into several Uber taxis and were very noisy in the street at this very late hour.</p>	 <p>The top image is a surveillance camera still from Camera 01, timestamped 07-21-2017 Fri 23:42:45. It shows a street scene at night with several cars, including a white van and a white sedan, and a person standing near the curb. The bottom image is another surveillance camera still from Camera 01, timestamped 07-21-2017 Fri 23:44:14. It shows a similar street scene at night with cars and a person standing near the curb.</p>	<p>Breach of The Licence Condition - Part 1 "The opening hours of the premises"</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 22 July</p>	<p>5:04 am</p>	<p>Delivery before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Tuesday 25 July</p>	<p>4:56 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Tuesday 25 July</p>	<p>7:15 pm</p>	<p>Loud crowd in the beer garden. This is now going on for about 30 min and hasn't quietened down since. It seems that no one has asked them to be quiet. I had to close my living room window in order not to hear them whilst having dinner at home.</p> <p>It is a nice evening and great weather; surely I should be able to enjoy sitting at the end of working day in my own home with open windows for fresh air enjoying a quiet evening.</p> <p>This situation has become increasingly frustrating as these noise incidents from the beer garden become more and more frequent and louder.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Tuesday 25 July</p>	<p>7:45 am</p>	<p>Noisy rubbish recycling collection before 8am.</p> <p>Such activities at the early hours of the morning turn our residential street into a commercial street in the middle of town.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 32</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 27 July</p>	<p>5:03 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Saturday 29 July</p>	<p>5:04 am</p>	<p>First delivery this Saturday before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 29 July</p>	<p>5:08 am</p>	<p>Second delivery this Saturday before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Saturday 29 July</p>	<p>22:55 pm</p>	<p>Noisy group of men making lots of noise speaking very loudly at this late time of the night. They could be heard even in my bedroom which is located at the back of the property.</p> <p>Such disturbance and intrusive noise at such late hours of the night is not a rare occurrence. It is badly affecting the quality of my life, I am unable to enjoy being at home or the benefit and tranquillity of living in a small quiet residential street.</p> <p>Group of men smoking outside the designated area after 10pm.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>

Logbook - Licence Issues Relating to The Clifton Pub

				
<p>Monday 31 July</p>	<p>6:45 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

AUGUST 2017				
Tuesday 1 August	5:04 am	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		Breach of the Licence Conditions Annex 3 Clause 33
Tuesday 1 August	7:48 am	Rubbish recycling collection before 8am.		<p>Breach of the Licence Conditions Annex 3 Clause 32</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>


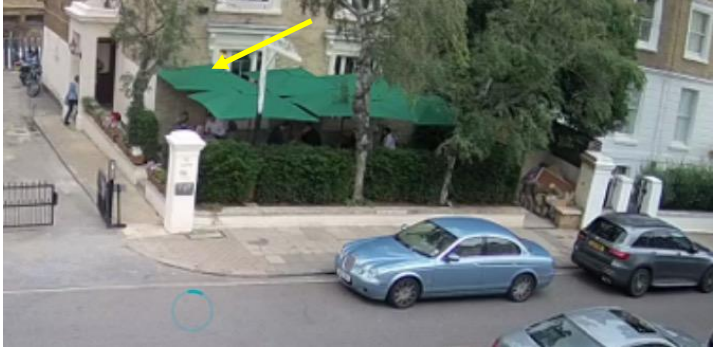
Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 2 August</p>	<p>6:46 am</p>	<p>Delivery before 8am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of Conditions of the Licence Annex 3 Clause 33</p>
<p>Wednesday 2 August</p>	<p>9:18 pm</p>	<p>The garden's umbrellas are blocking the view of the CCTV system which the Licence states must operate and identify people in all light conditions (day and night vision).</p>		<p>Breach of the Licence Conditions Annex 3 Clause 16</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 2 August</p>	<p>11:02 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>The condition was imposed to control noise at late hours. This type of breach occurs often and leads to noise.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Wednesday 2 August</p>	<p>11:07 pm</p>	<p>Smoking after 10pm outside the designated area.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 3 August</p>	<p>4:57 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Thursday 3 August Till Today</p>	<p>1:30 pm</p>	<p>The garden's umbrellas are blocking the view of the CCTV system which the Licence states must operate and identify people in all light conditions (day and night vision).</p>		<p>Breach of the Licence Conditions Annex 3 Clause 16</p>


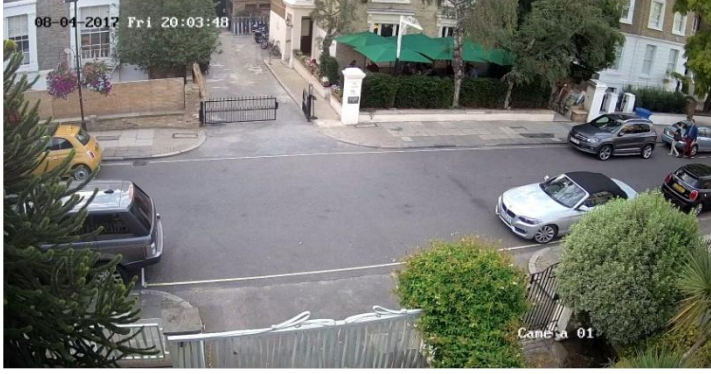
Logbook - Licence Issues Relating to The Clifton Pub

				
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Logbook - Licence Issues Relating to The Clifton Pub

				
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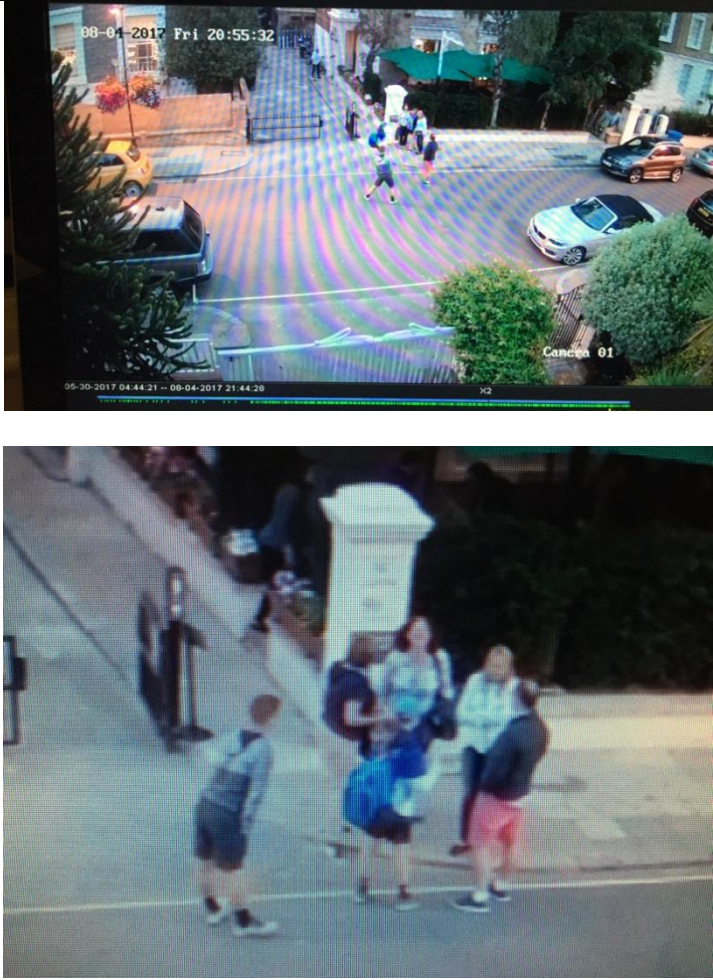
Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 4 August</p>	<p>7:08 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Friday 4 August</p>	<p>8:15 pm</p>	<p>Intrusive noise by customer in the beer garden, seating in the middle table between the window, speaking and laughing loudly, in particular between 6:45pm and 9:30pm, with constant bursts of VERY loud speaking and laughing. Noise bursts got worse and more frequent the later it got, especially between 8pm and 9:30pm.</p> <p>Very unpleasant and unfair to sit in your own home after a long week and not be able to relax and enjoy a quiet evening, dinner, chatting to friends and reading unless I shut the window. Shutting the window on this nice warm evening deprives me of breeze/fresh air and forces me to eat dinner in a hot room.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



Logbook - Licence Issues Relating to The Clifton Pub

		<p>The issue was logged with Westminster Noise Team. Reference number: 17/25003/ENC45</p>		
<p>Friday 4 August</p>	<p>8:55 pm</p>	<p>Another extremely intrusive noisy group leaving the pub, gathering on Clifton Hill and engaging in shouting style conversation and laughter. In this particular case the pictures speak louder than words.</p> <p>NO supervision by the pub owners or management whilst people are leaving the pub.</p> <p>The noise from the beer garden hasn't stopped since 6:45 pm today.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/25003/ENC45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>

Logbook - Licence Issues Relating to The Clifton Pub

				
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Logbook - Licence Issues Relating to The Clifton Pub

				
<p>Friday 4 August</p>	<p>9:32 pm</p>	<p>The noisy group from the beer garden left, walking along Clifton Hill towards Abbey Road, with intrusive shouting/speaking to each other.</p> <p>This was followed at 10:30pm by another group of people leaving the pub, not as noisy as the first group but still speaking loud enough that they were heard through closed windows and disturbed me.</p> <p>This is a very quiet residential street and such incidents have significant effect on quality of life at home.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/25003/ENC45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 5 August</p>	<p>4:57 am</p>	<p>Delivery Saturday morning before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Saturday 5 August</p>		<p>An e-mail from the Clifton Hill Residents Group was sent to Ed & Ben Robson and Adam Gostyn and copied to Westminster Noise Team advising them of the ongoing problems with the pub following the last meeting.</p>		<p>Communication</p>
<p>Saturday 5 August</p>	<p>5:15 pm</p>	<p>Arrived home at 5:15pm to a very intrusive noisy crowd in the beer garden. The noise continues for about 30 minutes getting louder and more frequent.</p> <p>At 5:45pm the noise stopped.</p> <p>My quality of life is important to me especially on the weekend after a long working week.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/25061/ENC45.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Sunday 6 August</p>	<p>4:12 am</p>	<p>Delivery Sunday morning before 9am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Tuesday 8 August</p>	<p>4:47 am</p>	<p>Delivery before 8 am</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

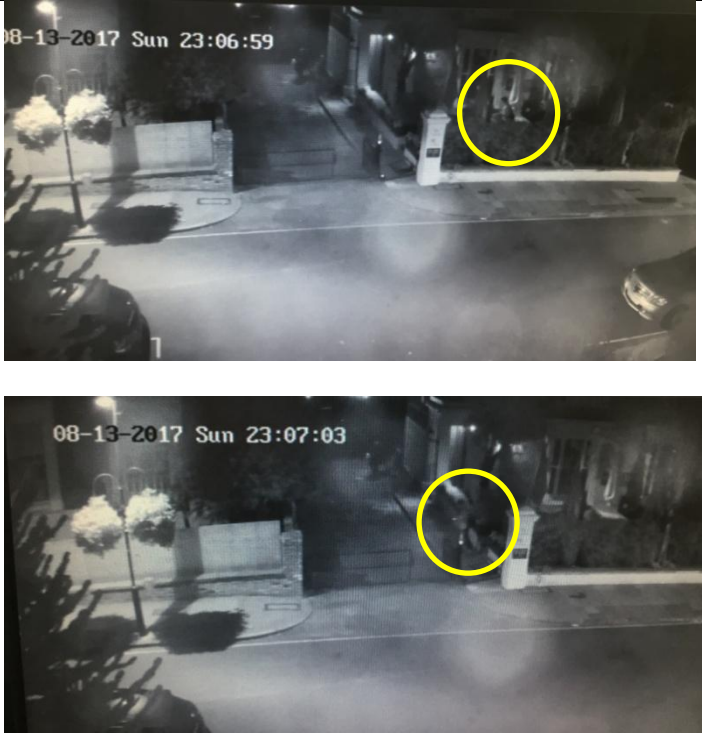

Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 9 August</p>	<p>6:59 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Thursday 10 August</p>	<p>4:51 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 12 August</p>	<p>4:56 am</p>	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Sunday 13 August</p>	<p>3 pm</p>	<p>From 1 pm to 6:30 pm the beer garden is full with people having lunch and speaking with long bursts of very loud voices. It can be heard even with the TV on. It is a summer evening, 23 degrees outside, and the only way to avoid these bursts of loud voices and annoying noise nuisance is to close the window.</p> <p>It seems that each table is speaking louder than the other table in order to hear themselves.</p> <p>People leaving the pub are very noisy whilst walking on Clifton Hill.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p style="text-align: center;">Sunday 13 August</p>	<p>11:03 pm</p>	<p>Customer using the beer garden after 10pm.</p> <p>The Licence does not allow usage of the beer garden by customers after 10pm.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 24</p>
<p style="text-align: center;">Tuesday 15 August</p>	<p>5:06 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Tuesday 15 August</p>	<p>7:41 am</p>	<p>Very noisy rubbish recycling collection before 8am.</p> <p>A very intrusive noisy rubbish collection of glass bottles and rubbish bins, outside the allowed hours. The disturbing noise before 8am from the rubbish truck, collecting the pub's bins, is affecting our quality of life and disturbing this quiet street and its tranquillity.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/26187.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 32</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Thursday 17 August</p>	<p>5:04 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 17 August</p>	<p>10:22 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>I saw this as I was looking for a free residents' parking space.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Thursday 17 August</p>	<p>10:33 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>This continued for several minutes.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 17 August</p>	<p>11:10 pm</p>	<p>Smoking after 10pm outside the designated area</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Thursday 17 August</p>	<p>11:18 pm</p>	<p>Very noisy group of girls left unsupervised the pub speaking and laughing in exceptionally loud voices, stopping for a while on Clifton Hill in front of the gates to the side road.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

				
<p style="text-align: center;">Friday 18 August</p>	<p style="text-align: center;">10:15 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>





Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 19 August</p>	<p>4:55 am</p>	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Monday 21 August</p>	<p>7:05 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am</p> <p>I was distracted while working in my living room by the 'Covent Garden Supply' truck.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Monday 21 August</p>	<p>10:06 pm</p>	<p>Number of loud, noisy groups left the pub, standing in front of the pub on Clifton Hill for 20 minutes, clearly heard in my living room. These disturbing, noisy and inconsiderate incidents late in the evening are a regular occurrence.</p>	 <p>08-21-2017 Mon 22:06:49</p> <p>08-21-2017 Mon 22:16:53</p> <p>08-21-2017 Mon 22:23:17</p> <p>Camera 01</p>	<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
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Logbook - Licence Issues Relating to The Clifton Pub



<p>Tuesday 22 August</p>	<p>5:01 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Thursday 24 August</p>	<p>4:53 am</p>	<p>Delivery before 8 am.</p> <p>Woken up by delivery van (reg KK17 ODS) and cleaning van (reg BL66 FDO) slamming the doors. This is NOT the first time this has happened despite numerous communications on the matter with the pub's owners and Westminster Noise Team. I went down to take photos.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p> <p>The noise was reported to Westminster and the issue was logged with Westminster Noise Team. Reference number: 17/27245/ENC45</p> <p>Westminster called back. The officer I</p>	  	<p>Breach of the Licence Conditions Annex 3 Clause 13</p> <p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

spoke to logged the call and asked for evidence. I explained that I had photos.






Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 24 August</p>	<p>9:18 pm</p>	<p>A group of people leaving the pub and standing outside for several minutes shouting and laughing loudly.</p> <p>My living room window was shut. I was watching TV and their shouting was heard and was disturbing and intrusive.</p> <p>I looked through my living room windows and no one from the pub came out to control them.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Friday 25 August</p>	<p>8:46 pm</p>	<p>Very noisy crown in the beer garden. Called the pub at 9:11pm to complain and spoke to Adam Gostyn. His answer was “wait 20 minutes, we are closing anyway in 20 minutes”. I answered that I did not want to wait 20 minutes and asked him to deal with the noise immediately</p> <p>My house guest was witness to the conversation with Mr Gostyn, which was on speaker phone, and was as shocked as I was about this disrespectful and “don’t care” attitude (see testimony in Appendix 3).</p> <p>I called Westminster’s Noise Team and a voice message stated that it can take up to 15 minutes for someone to answer. As I had a guest I could not wait and wrote an email at 21:26 to log this incident.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p> <p>Communication</p>

Logbook - Licence Issues Relating to The Clifton Pub

		<p>At 10:08 I emailed the Robson brothers asking them to address Mr Gostyn's attitude and deal with the repeated noise problems from the beer garden – No response was received from either Ed or Ben Robson.</p> <p>The noise was reported to Westminster and the issue was logged with Westminster Noise Team. Reference number: 17/27565/ENC45</p>		
<p>Friday 25 August</p>	<p>10:16 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>There were 3 different occurrences of the same breach within 1 hour and the pub owners, management and staff members made no attempt to stop it.</p>	 	<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p style="text-align: center;">Friday 25 August</p>	<p style="text-align: center;">10:39 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>The pub owners, management and staff members made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p style="text-align: center;">Friday 25 August</p>	<p style="text-align: center;">10:56 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>The pub owners, management and staff members made no attempt to stop it.</p>	 	<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 26 August</p>	<p>5:16 am</p>	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Saturday 26 August</p>	<p>10:17 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>They throw their cigarette butts on the side road.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

				
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 26 August</p>	<p>10:10 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>Smoking on Clifton Hill.</p> <p>The pub owners, management and staff members made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 26 August</p>	<p>10:35 pm</p>	<p>Smoking after 10pm outside the designated area.</p> <p>The pub owners, management and staff members made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Sunday 27 August</p>	<p>5:45 am</p>	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p> <p>I was woken up by the delivery.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Tuesday 29 August</p>	<p>4:55 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>	 <p>08-29-2017 Tue 04:55:37</p> <p>Camera 01</p> <p>08-29-2017 Tue 04:56:07</p> <p>Camera 01</p> <p>08-29-2017 Tue 05:02:24</p> <p>Camera 01</p>	<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 29 August</p>		<p>An e-mail from the Clifton Hill Residents Group was sent to Ed & Ben Robson and Adam Gostyn, and copied to Westminster Noise Team, advising them of the ongoing problems with the pub following the last meeting.</p>		<p>Communication</p>
<p>Wednesday 30 August</p>	<p>7:30 pm</p>	<p>Form around 7:30pm till 9:40pm there was non-stop intrusive bursts of loud speaking and loud laughter from a small group of men in the beer garden. It could be heard with closed window and the TV on.</p> <p>It than got quieter to an acceptable level from about 8pm till 8:30pm.</p> <p>It then got worse and even louder from around 8:40 till 9:40pm caused by very loud people in the beer garden.</p> <p>There was not much point in calling the pub as on the previous occasion when I called to ask them to quieten down their customers they were rude and disrespectful.</p> <p>At around 10 pm, I emailed Westminster noise team with this incident</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p> <p>Communication</p>



Logbook - Licence Issues Relating to The Clifton Pub

		<p>The issue was logged with Westminster Noise Team. Reference number: 17/28056/ENC45</p>		
SEPTEMBER 2017				
<p>Friday 1 September</p>	<p>5:05 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p style="text-align: center;">Friday 1 September</p>	<p style="text-align: center;">7:27 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p style="text-align: center;">Friday 1 September</p>	<p style="text-align: center;">8pm</p>	<p>Noisy crowd in the beer garden. Bursts of very loud talking and laughing from 8pm to 9pm. It got extremely noisy with loud singing from around 9 pm till 22:23pm. It could be heard even with the TV on and windows shut. It felt like I was in the middle of a riot.</p> <p>I spoke to Mr Buck at Westminster who said he was in Edgware Rd and on the way to Clifton Hill. At 8:40 pm, the noise hasn't stopped.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/28271/ENNS45</p> <p>I called the pub at 10:23pm and spoke to Ed who advised that they had called the Police.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

		<p>Mr Keegan later advised that the police were called at 21:41 and arrived at 21:59.</p> <p>Clearly the pub owners could not control or contain the disorder for over 2 hours.</p>		
<p>Saturday 2 September</p>	<p>5:38 am</p>	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am</p> <p>Noisy delivery. I was woken up by the truck's rear shutter doors being opened and closed.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/28338/ENV45</p> <p>I also Spoke to Ed Robson about the delivery this morning and he claimed he did not know that there had been any early morning deliveries, which is strange as I spoke to him about the daily early morning deliveries when I called him about the</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>


Logbook - Licence Issues Relating to The Clifton Pub

		severe noise last night (1-9-17 8pm till 10:23 pm).		
Saturday 2 September	7:42 pm	<p>Noisy crowd in the beer garden with long bursts of very loud voices that could be heard even whilst the TV was on.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/28418/ENC45</p> <p>Whilst on the phone to the Noise Team's call centre an email arrived from Roderick Thorne with the above reference number. The call centre also gave a reference number for this incident: 17/28420/ENC45</p> <p>Both reference numbers (17/28420/ENC45 and 17/28418/ENC45) are for the same incident.</p>		Breach of the Licence Conditions Annex 3 Clause 13
Sunday 3 September	6:18 AM	<p>Delivery before 9 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am</p> <p>I was woken up by the truck's rear shutter doors opening and closing.</p> <p>This is despite Ed Robson saying that he will stop deliveries immediately during our yesterday's morning telephone</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p> <p>Breach of the Licence Conditions Annex 3 Clause 13</p>

Logbook - Licence Issues Relating to The Clifton Pub

		conversation, when I complained about being woken up by a delivery yesterday morning.		
Monday 4 September	6:54 am	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>	 	Breach of the Licence Conditions Annex 3 Clause 33

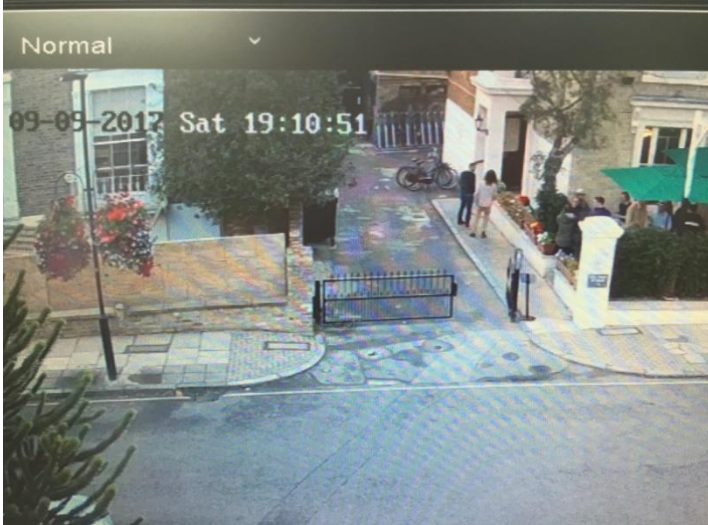

Logbook - Licence Issues Relating to The Clifton Pub

<p style="text-align: center;">Tuesday 5 September</p>	<p>4:34 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p style="text-align: center;">Friday 8 September</p>	<p>6:18 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>


Logbook - Licence Issues Relating to The Clifton Pub

			<p>The table contains two CCTV still images. The top image is a night-time shot of a courtyard or driveway. A person is walking away from the camera, circled in yellow. The timestamp in the top left corner reads '7 Fri 06:19:51'. The bottom image is a wider shot of a street at night. A white van with 'COVENT GARDEN SUPPLY' written on its side is parked on the right. A person is walking on the sidewalk. The timestamp in the top left corner reads '09-08-2012 Fri 06:21:15'. The text 'Camera 01' is visible in the bottom right corner of the image.</p>	
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 9 September</p>	<p>6 pm</p>	<p>Noisy crowd in the beer garden. Looks like they arrived from Lord's cricket ground.</p> <p>There is a video clip for this incident showing the group acting in a very animated manner.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/29169/ENC45</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
<p>Tuesday 19 September</p>	<p>6:04 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p> <p>This is yet another delivery despite receiving advice from Mr Keegan that he had been told by the pub's lawyer that his clients had guaranteed that there would be no more deliveries outside the permitted hours.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Friday 22 September</p>	<p>6:42 pm</p>	<p>People in the beer garden are very noisy. Had to shut the windows and even then was disturbed by them. The “steward” stood at the entrance to the beer garden and walked in and out of it, but did nothing to stop the noise. It was like he wasn’t there or doesn’t know what his role is.</p> <p>The issue was logged with Westminster Noise Team. Reference number: 17/30643/ENC45</p> <p>Patrick from the noise team called at 7:38pm to ask if there was still noise. By then it had quietened down.</p> <p>I asked when he visited the pub and he answered “half an hour”.</p> <p>I asked him if it was noisy in his opinion. He gave me a vague answer and then said “people were talking but I have to check from your home if it is nuisance”.</p> <p>I asked him why he didn’t call me when he was in the pub to come to my home to check the noise. His answer was “yes, probably I should have”. He promised to call back for follow up but he didn’t.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 13</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 23 September</p>	<p>5:59 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>	 <p>09-23-2017 Sat 05:56:25</p> <p>09-23-2017 Sat 05:59:03</p> <p>Camera 01</p>	<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
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Logbook - Licence Issues Relating to The Clifton Pub

				
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Tuesday 26 September</p>	<p>6:52 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p>Tuesday 3 October</p>	<p>7:34 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p style="text-align: center;">Friday 6 October</p>	<p>00:05 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 33</p>
<p style="text-align: center;">Saturday 7 October</p>	<p>10:27 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>



Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 7 October</p>	<p>10:34 pm</p>	<p>Large group of customers leaving unsupervised, gathering on Clifton Hill outside the pub for a loud chat late at night.</p> <p>The condition was imposed to control noise at late hours. This type of breach occurs often and leads to noise.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Wednesday 11 October</p>	<p>11:05 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>


Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 12 October</p>	<p>7:07 am</p>	<p>Delivery before 8 am.</p> <p>The licence does not allow deliveries before 8 am Mon to Fri and, on weekends and bank holidays, before 9 am.</p>		<p>Licence Conditions Annex 3 Clause 33</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Thursday 12 October</p>	<p>10:28 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Breaches after the Licence Review Application was submitted</p>				
<p>Saturday 14 October</p>	<p>10:10 pm</p>	<p>Over 5 people unsupervised smoking after 10pm outside the designated area and on Clifton Hill and the side road.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 29</p> <p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Saturday 14 October</p>	<p>10:13 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area and on Clifton Hill and the side road.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Saturday 14 October</p>	<p>10:20 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area and on Clifton Hill and the side road.</p> <p>The pub operators made no attempt to stop it.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>



Logbook - Licence Issues Relating to The Clifton Pub

				
				
<p>Saturday 14 October</p>	<p>11:17 pm</p>	<p>Unsupervised smoking after 10pm outside the designated area.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Logbook - Licence Issues Relating to The Clifton Pub

<p>Monday 16 October</p>	<p>10:24 pm</p>	<p>Smoking after 10pm outside the designated area on Clifton Hill</p> <p>One of the owners (I believe it to be Ben Robson) followed them out, witnessed this but made no attempt to stop it.</p>	 <p>10-16-2017 Mon 22:24:46</p> <p>Camera 01</p> <p>22:20:27</p> <p>10-16-2017 Mon 22:20:56</p>	<p>Breach of the Licence Conditions Annex 3 Clause 30</p>
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Logbook - Licence Issues Relating to The Clifton Pub

<p>Wednesday 25 October</p>	<p>10:04 pm</p>	<p>Smoking after 10pm outside the designated area on Clifton Hill</p> <p>Drinking after 10pm outside building on the side road.</p> <p>No supervision.</p>		<p>Breach of the Licence Conditions Annex 3 Clause 28</p> <p>Breach of the Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>
<p>Thursday 26</p>	<p>10:19 pm</p>	<p>Smoking after 10pm outside the designated area on Clifton Hill</p> <p>Drinking after 10pm outside building on the side road.</p> <p>No supervision.</p>		<p>Licence Conditions Annex 3 Clause 30</p> <p>Breach of the Licence Conditions Annex 3 Clause 34</p>

Appendix 1 - List of the Licence conditions that were breached

Licence Part 1

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Saturday: 23:00 to 23:30

Sale by Retail of Alcohol

Monday to Saturday: 10:00 to 23:00

Sunday: 12:00 to 22:30

For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1

The opening hours of the premises:

Monday to Saturday: 10:00 to 23:30

Sunday: 12:00 to 23:00

Licence Annex 3 Clause 10

Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.

Licence Annex 3 Clause 11

Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.

Licence Annex 3 Clause 13

No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

Licence Annex 3 Clause 16

The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points and the outside area will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.

Logbook - Licence Issues Relating to The Clifton Pub

Licence Annex 3 Clause 22

During the hours of operation of the premises, the licence holder shall each day ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Licence Annex 3 Clause 24

The Beer Garden shall not be permitted to be used by customers after 22:00 hours.

Licence Annex 3 Clause 25

The windows at the front of the premises shall not be used as a hatch for the serving of food or drinks.

Licence Annex 3 Clause 26

All windows and external doors shall be kept closed after 21:00 hours except for the immediate access and egress of persons.

Licence Annex 3 Clause 28

After 22.00 hours patrons permitted to temporarily leave and then re-enter the premises building, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

Licence Annex 3 Clause 29

After 22:00 hours patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 5 persons at any one time.

Licence Annex 3 Clause 30

Patrons permitted to temporarily leave and then re-enter the premises building after 22:00 hours to smoke shall be restricted to a designated smoking area defined as being immediately outside the lobby entrance to the premises as far as the building line.

Licence Annex 3 Clause 32

No collections of waste or recycling materials (including bottles) from the premises shall take place on Monday to Friday between 22:00 hours and 08:00 hours the day following and on Saturdays, Sundays and Bank Holidays between 22:00 hours and 09:00 hours the day following.

Licence Annex 3 Clause 33

No deliveries to the premises shall take place on Monday to Friday between 22:00 hours and 08:00 hours the day following and on Saturdays, Sundays and Bank Holidays between 22:00 hours and 09:00 hours the day following.

Logbook - Licence Issues Relating to The Clifton Pub

Licence Annex 3 Clause 34

The premises licence holder shall ensure that any patrons smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

Appendix 2 – 3rd Party Testimony

From: Philomena Freeman pf@freeman-associates.co.uk
Subject: Friday 25th August- High volume of noise from the Clifton's beer garden
Date: 26 Aug 2017, 21:10:28
To: amir nadel amir.nadel@googlemail.com

Good evening Amir,

This is just to confirm what I witnessed yesterday evening between the hours of 19.45pm and 21.30pm approximately.

1- There was an excessive amount of high volume noise coming from the pub's beer garden that I could hear clearly from your living room.

It completely disrupted our conversation and for that reason I suggested you recorded it.

2- You telephoned the pub at around 21.10 and spoke in a polite manner to Adam. As he was on speaker phone I heard him say 'wait 20 minutes till we close'. His response was not only utterly dismissive but very disrespectful.

3- After that you telephoned Westminster Noise Team and a recorded message announced that it could take up to 15 minutes for the call to be answered.

This is not the first time I have been present when the level of noise disturbed a visit and made it impossible to relax . You should be able to enjoy peace and quiet at home.

I am more than happy to relay my experience to the Westminster Noise Team or any person you feel appropriate.

Kind regards,
Philomena

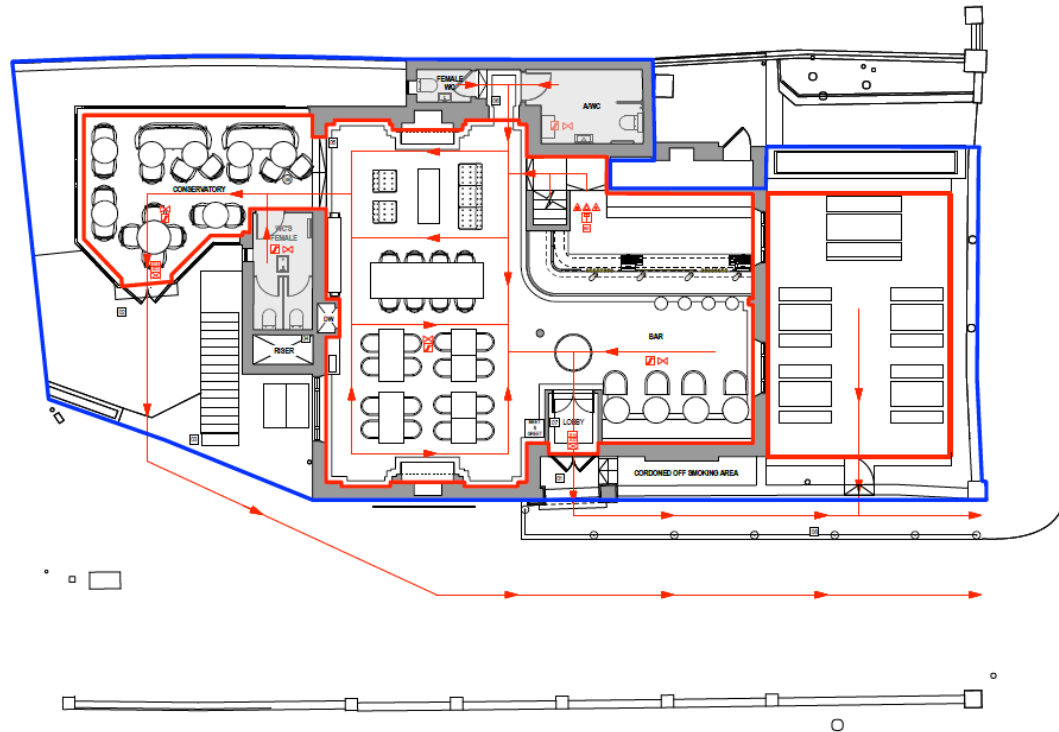
Logbook - Licence Issues Relating to The Clifton Pub

Appendix 3 – Plan

LICENSING

THE POSITION OF FIRE AND SAFETY EQUIPMENT AS SHOWN ON THE PLAN OR ELSEWHERE ON THIS PLAN IS AS A RESULT OF THIS PLAN BEING APPROVED BY THE FIRE AUTHORITY AND DOES NOT IMPLY ANY LIABILITY ON THE PART OF THE LICENSING AUTHORITY OR THE LICENSING OFFICER FOR ALTERNATIVE EQUIPMENT OR FOR EQUIPMENT WHICH IS NOT SHOWN ON THIS PLAN.

AREA COVERED BY EMERGENCY LIGHTING	AREA COVERED BY EMERGENCY LIGHTING	PRELIMINARY CONDUIT
EMERGENCY LIGHTING POINTS	EMERGENCY LIGHTING POINTS	CONDUIT COVERED BY EMERGENCY LIGHTING
EMERGENCY LIGHTING POINTS	EMERGENCY LIGHTING POINTS	CONDUIT COVERED BY EMERGENCY LIGHTING
EMERGENCY LIGHTING POINTS	EMERGENCY LIGHTING POINTS	CONDUIT COVERED BY EMERGENCY LIGHTING
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EMERGENCY LIGHTING POINTS	EMERGENCY LIGHTING POINTS	CONDUIT COVERED BY EMERGENCY LIGHTING
EMERGENCY LIGHTING POINTS	EMERGENCY LIGHTING POINTS	CONDUIT COVERED BY EMERGENCY LIGHTING



Drawing Notes

82 Internal Covers (Ground Floor)
8 Internal Covers (Basement)
34 External Covers

82 Total Covers

- MAIN ENTRANCE EXIT FIRE ESCAPE
- REAR FIRE ESCAPE
- REAR FIRE ESCAPE FROM PATIO ABOVE
- STRUCTURAL OPENING IN DOOR FOR DIMENSIONED AS PER ENGINEER SPECIFICATION
- STEPS DOWN INTO CONSERVATORY APPROX 40MM
- STEPS DOWN INTO W.C. APPROX 40MM
- 30 MIN FIRE PARTITION TO CEILING LOBBY LOBBY DOORS ARE AUTO CLOSING
- ROPE SWITCHES ON THE ROPE SWITCHELTS TEMPORARY AND REMOVABLE WHEN PUB IS CLOSED

Extent of Boundary = [Blue line]
Fire Escape Routes = [Red line]
Devices area to be used for the provision of fire light retro-reflectable of alcohol = [Red line]
W.C.s = [Grey box]
Fixed Joinery = [Black line]
Loose Joinery = [Black line]
Kitchen = [Cyan box]

Paper History

1 Preparation
C - 2016.04.25_S&B - Revised Layout
D - 2016.08.14_S&B - Proposed Layout
E - 2016.08.11_S&B - Acoustic entrance curtain added to main entrance
F - 2016.08.24_S&B - Boundary extent updated
G - 2016.09.05_S&B - Smoking area extent updated
H - 2016.10.11_S&B - Updated lobby entrance
I - 2016.10.24_S&B - Updated lobby entrance

Prepared for
B&H Structured Ltd

Project
The Clifton
90 Clifton Hill London NW8 5JF

Drawing Title
Proposed Ground Floor Licensing

Scale
1 - 100 @ A3
1 - 50 @ A1

Revision
H

Client
B&H

Drawn
LCT

Check
LCT

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Appendix 4 – the pub’s boundaries

